

PERFORMANCE  
**PLUS**  
REWARDS PROGRAM

**Guide to Performance Plus Rewards Program**



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Improve your profitability by emphasizing the sales of Exclusive Private Branded products. The Performance Plus Rewards Program is a "premiums award program" offered by Abbey Carpet & Floor and Floors To Go.

This program is designed to help you encourage your sales staff to sell the private brands that earn higher CashBack and will help improve your profitability.

Your sales staff will earn points by selling these brands and can redeem those points for awesome gear!

To access the site, log on to [www.abbeyinfonet.com](http://www.abbeyinfonet.com) or [www.ftginfonet.com](http://www.ftginfonet.com), click the Performance Rewards icon, then enter the user name and password. Once on the site, invoices can be viewed and claimed. When enough points are earned, they can be redeemed for merchandise. It's that simple!

# Logging Into Performance Plus Rewards

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## WELCOME

user name

password

**SIGN IN**

**PROGRAM DETAILS**

**STORE REGISTRATION**

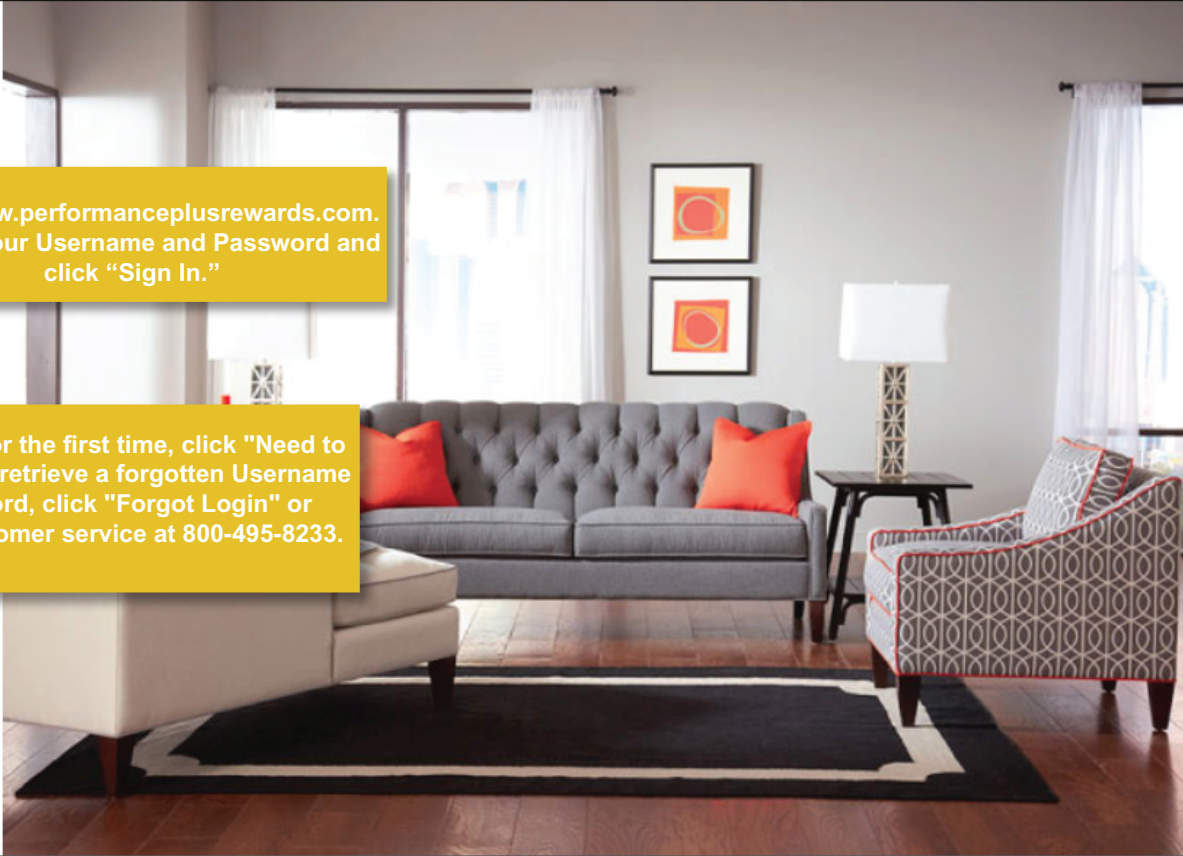
**RSA REGISTRATION**

**FORGOT LOGIN**

**CONTACT US**

To register for the first time, click "Need to Register." To retrieve a forgotten Username or Password, click "Forgot Login" or contact customer service at 800-495-8233.

Go to [www.performanceplusrewards.com](http://www.performanceplusrewards.com). Type in your Username and Password and click "Sign In."



FAQ  
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# Company/ Owner Registration



## Registration

Abbey / FTG Account No  ENTER WITHOUT THE PRECEDING ZEROS

First Name

Last Name

Gender

Your Role

### BUSINESS

#### ADDRESS

Address

Address 2

City

State / Province

Zip / Postcode

Country

### HOME ADDRESS

Address

Address 2

City

State / Province

Zip / Postcode

Country

SSN or SIN(Canada)  9 numbers only

Phone

Email

Date of Birth  mm/dd/yyyy

Type a user name for your account. This is the name you will use to sign in to [www.performanceplusrewards.com](http://www.performanceplusrewards.com)

Your password must be at least 6 characters long.

User Name

Password

Password Again

Enter all of your personal information in the required fields.

Once complete, you will be able to sign in using the user id and password you have chosen.

## Company/ Owner Registration



### Account Numbers


We need ALL your account numbers for these manufacturers. Please don't guess; they MUST BE accurate for you to earn points. At least one account number is required to activate your account and allow full access to the site.

Manufacturer	Account Number
Abbey/ FTG	<input type="text"/>
American Olean	<input type="text"/>
Daltile	<input type="text"/>
Dixie	<input type="text"/>
Marazzi	<input type="text"/>
Mohawk	<input type="text"/>

The initial registration record for the store will be asked to put in the supplier account numbers. Once this registration process is complete for the store – no other RSAs will be asked for this information.

Update Account Numbers

# RSA Registration



Registration

Abbey / FTG Account No  ENTER WITHOUT THE PRECEDING ZEROS

First Name

Last Name

Gender

Your Role

---

BUSINESS ADDRESS

Address

Address 2

City

State / Province

Zip / Postcode

Country

---

HOME ADDRESS

Address

Address 2

City

State / Province

Zip / Postcode

Country

---

SSN or SIN(Canada)  9 numbers only

Phone

Email

Date of Birth  mm/dd/yyyy

Type a user name for your account. This is the name you will use to sign in to [www.performanceplusrewards.com](http://www.performanceplusrewards.com). Your password must be at least 6 characters long.

User Name

Password

Password Again

Enter all of your personal information in the required fields.

Once complete, you will be able to sign in using the user id and password you have chosen.

## Navigating the Home Page

The screenshot shows the Performance Plus Rewards Program home page. At the top, the logo is on the left, and a search bar with the number '5' and links for 'Advanced Search', 'My Account', and 'Log Out' are on the right. A yellow navigation bar contains links: 'TRACK AN INVOICE', 'STATEMENT', 'REDEEM MY POINTS', 'FEATURED STYLES', and 'ABOUT'. The main content area on the left includes a 'Welcome Back PPR!' message, a 'Points Balance: 800' and 'Points Redeemed: 0' section, and a 'What would you like to do?' section with buttons for 'TRACK AN INVOICE' and 'TRACK YOUR POINTS'. A large central banner titled 'WE'VE GONE MOBILE!' features three smartphone images and icons for 'Track your invoices', 'Redeem your points', and 'View'. Below this is the URL 'www.performanceplusrewards.com/mobile'. At the bottom, a light blue box contains three yellow buttons: 'About Performance Plus Rewards', 'Terms & Conditions', and 'Program Q & A', each with a 'LEARN MORE' link. The footer contains links for 'Contact Us', 'Terms & Conditions', 'FAQ', and 'About Performance Plus Rewards', along with the copyright notice '© 2021 ABBEY CARPET CO., INC. ALL RIGHTS RESERVED'.

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5  
Advanced Search  
My Account | Log Out

TRACK AN INVOICE STATEMENT REDEEM MY POINTS FEATURED STYLES ABOUT

Welcome Back  
PPR!

Points Balance: 800  
Points Redeemed: 0

What would you like to do?

▶ TRACK AN INVOICE  
▶ TRACK YOUR POINTS

**WE'VE GONE MOBILE!**

Track your invoices Redeem your points View

All on your mobile

[www.performanceplusrewards.com/mobile](http://www.performanceplusrewards.com/mobile)

About Performance Plus Rewards  
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Program Q & A  
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## Claiming Invoices & Earning Points

 TRACK AN INVOICE STATEMENT REDEEM MY POINTS FEATURED STYLES ABOUT

### Tracking

You can only earn points by tracking your invoices, and it's easy!

1. [SIGN](#) the Tracking Agreement (see link on the bottom left of this screen).
2. [CHECK](#) the box next to the invoices you want to claim.
3. [CLICK](#) "Track" at the bottom of the page.
4. [VIEW](#) your Statement page to see how many points you've earned!

Please allow approximately 2 weeks from the supplier invoice date for your order to appear for tracking.

Invoices of qualifying styles of American Olean and Marazzi products purchased through independent distributors will only appear quarterly.

Invoice / PO Number / Mill Order / Roll Number

**No untracked invoices to display or untracked is disabled.**

**Don't see your Invoice?** Here are some possible reasons why it isn't appearing on the above list:

- The supplier invoice has not been loaded into our system.** Please allow 1-2 weeks from the supplier invoice date to appear for tracking. Example: The supplier invoice date is 7/06/21. The earliest the invoice will be loaded is 7/13/21 (one week later).
- The Style on the supplier invoice is not a qualifying style.** Not all supplier styles qualify for the Performance Plus Rewards Program. To check if a particular Style qualifies, view the style lists on each promotion's page or search for a Style. If the Style does not appear on the current Style list, it does not qualify for tracking.

Select invoices from the list provided or type in your information to search. Check the box next to the invoice you want to claim and click "Track" at the bottom.

If you don't see your invoice listed, check out these common reasons why. If you still have questions, please contact customer service.

## Track My Rewards

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S  
[Advanced Search](#)  
[My Account](#) | [Log Out](#)

[TRACK AN INVOICE](#)
[TRACK MY REWARDS](#)
[REDEEM MY POINTS](#)
[FEATURED STYLES](#)
[ABOUT](#)

### Track My Rewards

View your tracked invoices below.

Points earned this month: 0

2022 total points earned: 37,307

Current points balance: 31,735

View all of your tracked invoices and orders placed to date.

Date	Brand	Account	Program	Invoice	PO	Mill	Style#	Payout/Unit	Type	Points	Yd/SQFT
8/10/2015	Mohawk	999999s	Alexander_Smith	456456456	6sdf	35965	LB111	10.00	Tracking	219	21.8900
8/10/2015	Dixie	999999s	Stainmaster	111111111	ABCDE	789789789	AAAA1	30.00	Tracking	810	27.0000
7/15/2015	Mohawk	999999s	Softique	8632222999	02307999	756279999	54043	20.00	Tracking	240	12.0000


## Accessing Qualifying Style Lists

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[HOME](#) [TRACK AN INVOICE](#) [STATEMENT](#) [REDEEM MY POINTS](#) [FEATURED STYLES](#) [ABOUT](#)



Featured Styles

AMERICAN OLEAN®  
PROVEN IN TILE™

daltile

DIXIE HOME

MARAZZI  
DARE TO BE BOLD

MOHAWK

Masland  
CARPETS & RUGS

► QUICK REFERENCE GUIDE

Brand

Style

End Date  Find styles that end between now and the date you enter.

Points Per  
SQYD/SQFT

min / max

Access lists of all qualifying styles for all brands:  
Mohawk, Dixie, Daltile, Marazzi Tile,  
Masland & American Olean.

## Redeeming Points & the Online Store

**PERFORMANCE PLUS REWARDS PROGRAM**

Advanced Search

[My Account](#) | [Log Out](#)

[TRACK AN INVOICE](#) [STATEMENT](#) [REDEEM MY POINTS](#) [FEATURED STYLES](#) [ABOUT](#)

### Redeem My Points

Trade in your hard-earned points for the latest electronics, the trip of a lifetime and more.

Items: 0  
Cart Points: 0  
Available Points: 800  
Remaining Points: 800

**VIEW CART & CHECKOUT**

BOUTIQUE GADGETS & GIZMOS SHIPS-NOW! ENTERTAINMENT HEALTH & FITNESS  
HOME & GARDEN YOU DREAM IT - WE BUILD IT! GIFT CARDS AS SEEN ON TV HANDBAGS, WATCHES, ETC.

**PERFORMANCE PLUS REWARDS PROGRAM**

**REDEEM YOUR POINTS**

WITH CAREFULLY SELECTED PRODUCTS FROM A WIDE RANGE OF BRANDS, THERE IS A LITTLE SOMETHING FOR EVERYONE

Add items to your Shopping Cart as you shop. Once you are finished, click "View Cart & Checkout" to complete the order process.

Explore all item categories in the Performance Plus Rewards store by clicking on each heading.